



SERVICE GUIDE AND FEES

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WELCOME



Dear _____

Jetex is a global leader in business aviation, providing you with the highest standard of services across our FBO terminals with an impeccable safety record. So, you can relax in the knowledge that your aircraft, passengers and crew are cared for.

With global 24/7 operation teams based in Dubai, Beijing and Miami we can support all your flight requirements with the dedication to accommodate your wishes. We have local expertise and strong relationships with both vendors and government agencies worldwide to ensure your journey runs smoothly and efficiently, providing fuel sales, trip planning and dispatch services, regulatory permissions including slots and permits, ground handling and bespoke concierge services across the globe.

In addition to our world-class flight support, we provide you with peace of mind at every stage of your journey. The Jetex-designed App will give you instant access to personalized content, updated requests and the ability to follow up on current operations at any time, from anywhere.

Professionalism and a positive attitude are at the heart of everything we do to make the most complex travel experiences feel effortless. We look forward to working with you and delivering excellence every time you fly, no matter where in the world your business may lead you.

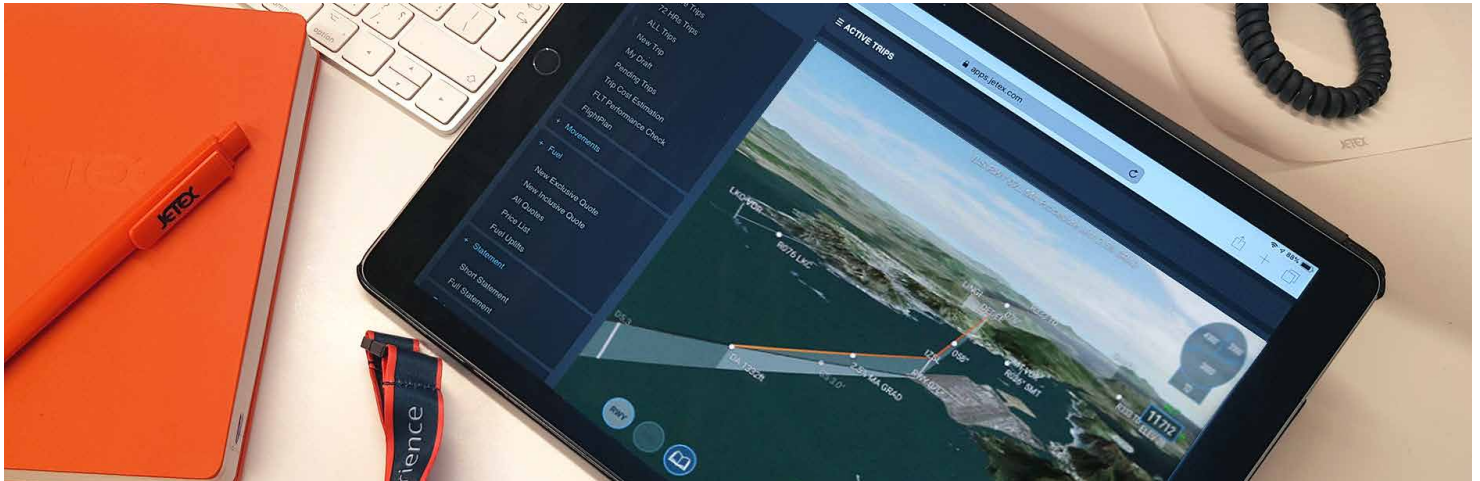
Name:

Job Title:

Date:

OUR SERVICES

Flight Planning



Using the latest technology our reliable dispatch team plan the most efficient flightpath, considering all factors that may affect your journey.

Your Requirements

Dispatch Package

Our Service

We offer a full dispatch package consisting of computerized flight plan, ATC filing and acknowledgment, en-route weather and NOTAMS, graphical weather charts, and passenger route plot.

Dispatch Service

By integrating our proprietary Global Trip Manager (GTM) software with your inhouse system, we provide real-time trip management updates and operations support entirely handled by the Jetex team, saving you time and manpower.

Weather Briefing

Our innovative systems provide you with accurate, up-to-date weather information, helping you to plan a smooth and efficient flight every time.

Runway Analysis

We can carry out a full runway analysis for all airports you intend to land at throughout your trip.

Aircraft Load and Trim Sheet

You will receive a comprehensive graphical and text load manifest based on aircraft weight and balance figures, pax count/gender, cargo and planned fuel on board.

Flight Tracking

Our cutting-edge flight tracking system ensures you are kept up to date at all times. Our Operations Control Centers are fully equipped for real-time flight tracking. With Jetex, you'll always know where you are.

ATC flight plan filing

We will file an ATC flight plan as required by the appropriate ATS authority units, relative to an intended flight or portion of a flight of an aircraft within or into designated areas, or along designated routes.

Systems Integration

Designed by Jetex for Jetex, our Global Trip Management (GTM) system provides unique integration opportunities with our customers' existing systems, enabling our customers to make, update or cancel requests from their in-house software. Customers can enjoy real-time access to trip availability, estimations and operations support, reducing email correspondence and improving efficiency.

For further details, please contact us [+971 4 212 4000](tel:+97142124000) or ftops@jetex.com

OUR SERVICES

Permissions



Obtaining the right permits prior to departure is critical for the overall success of your operations. We can obtain all necessary permissions required for your flight, even for short-notice requests.

Your Requirements

Slots

Our Service

Our global network and contacts ensure your slot is reserved on time, every time.

PPR

PPR (Prior Permission Required) is handled by our team and we guarantee that you will never fly in without PPR where it is needed.

Permits (Worldwide)

We are highly committed to making sure your trip goes smoothly, and have a wealth of experience in air traffic rights and clearances, overflight and landing permit coordination for ad-hoc and scheduled flights.

GenDec (General Declaration)

For inbound and outbound flights, Jetex will file your GenDec that contains information on the passengers, crew, aircraft registration, callsign and trip schedule.

US TSA Waiver

For operations in the United States, it is important to have a valid TSA waiver. We will complete the entire application process for you, whether you require a single trip waiver or a fleet waiver.

US Visa Waiver Program

The Visa Waiver Program (VWP) allows citizens of participating countries to travel to the United States without a visa for stays of 90 days or less. Our team is highly experienced in dealing with the necessary arrangements and will ensure all paperwork is completed correctly.

US Customs and Border Protection (CBP)

Our operations team will provide you with a soft copy of all the necessary forms, ready for print out at your destination.

US eAPIS Filing

Our eAPIS transmission service meets all applicable regulatory requirements for Part 91/135 transmissions and has been fully approved by CBP. Reports can also be provided through eAPIS for Customs and Border Protection approved individuals.

To apply for a Jetex account, please contact ncr@jetex.com or [click here](#).

OUR SERVICES

Ground Handling



To ensure you receive the best-in-class services from Jetex's preferred handlers, our quality control department carefully evaluates our partners around the world. Our partners adhere to our specific operational guidelines, guaranteeing all services are rendered to a consistently high standard across the globe.

Your Requirements

Ground Handling Arrangements

Our Service

We know how essential ground handling is to a successful trip, and take great care in ensuring that our contracted vendors are held to the same rigorous standards across our network. Jetex audits all vendors periodically and conducts station visits on a regular basis.

Catering Arrangements

Jetex arranges in-flight catering services of the highest quality. Enjoy the finest meals on board your aircraft, tailored especially to individual tastes and dietary requirements.

Coordination

Our flight coordination services are designed to ensure that proper arrangements are in place for every detail of your journey, including ground handling services, fuel uplifts, aircraft parking, hangarage, transportation, crew assistance, flight movement reporting and ATC flight plan filing.

Trip Cost Estimate

Our expert team will provide an accurate estimate for the cost of a potential flight, ensuring you know how much your trip will cost in advance. This will cover all operational expenses, including ground handling services, airport fees, permit costs, estimated navigation fees and any other charges.

OUR SERVICES

Fuel Service



We are proud to partner with over 500 certified and internationally recognized suppliers, to offer 24/7 operational and fuel pricing support across the globe. We charge no excess fees, so you will always enjoy the most competitive fuel rates available.

Registered users can access fuel quotes directly via our web portal, or simply contact us at fuelpricing@jetex.com

Your Requirements

Jet A Fuel

Our Service

Our team of fuel specialists is available around the clock to provide you with price quotes. We have direct contractual relationships with local suppliers as well as international fuel companies, to ensure favorable pricing and uninterrupted supply.

Avgas Depending on your request and product availability, we can make arrangements for the supply of Avgas (aviation gasoline used in piston engine aircraft).

Other Fuel Products Based on product availability, we can arrange for other fuel products including military grade fuel and fuel additives.

VAT Exemption Program Jetex customers can receive eligible VAT exemptions when they pre-arrange fuel with their representative. We also provide VAT-compliant invoices for reclaiming VAT.

Why pay VAT when you don't have to?

Experience the convenience of VAT compliant invoicing throughout Europe, with the Jetex VAT exemption program. We provide VAT exemption at point of sale to qualifying operators in 18 countries, resulting in significant savings.

Contact vat@jetex.com to find out if you are eligible.

- 4200 Fueling Points
- 350 million gallons of fuel served

OUR SERVICES

Online Services

Web & Mobile Application

The Jetex web app makes it easy for you to manage your trip on the go. Order fuel, plan and view upcoming trips, book catering, arrange permits & permissions and more. Available for iOS.

The following services are available through our web portal and app:

- Trip feeds to follow up on the status of your requests
- Fuel pricing and uplift requests
- Handling quotes for flight services
- VAT exemption application
- 24/7 communication with our operations centers
- Access to live pricing at over 3,000 airports including local taxes and fees



For further details, please contact us at [+971 4 212 4000](tel:+97142124000) or email ssc@jetex.com (Services & Support Center)

Aircrew ID Card

Your Crew Deserves the Best

With the Jetex Aircrew ID Card crew can enjoy a smoother, fuss-free process when arriving or departing their destinations. Designed to securely store a crew member's passport, photograph, licenses and other personal data, the card facilitates security, immigration and customs identification procedures.

The Aircrew ID Card is only available to aircrew of airport operators and airlines and is valid for 24 months from date of issue.

To apply for an Aircrew ID Card contact us on [+971 4 212 4000](tel:+97142124000) or aircrew@jetex.com



OUR SERVICES

Concierge Services



When you choose Jetex, you have a complete range of concierge services at your disposal. Our agents can arrange everything you need for a smooth and enjoyable journey, even at short notice.

To date, we have fulfilled over 1.1m unique itineraries. Our network of exclusive contacts enables us to arrange bespoke luxury experiences not available from anyone else.

Your Requirements

Meet and Assist Service

Our Service

We can provide a dedicated representative to assist you throughout the entire arrival or departure process. Our highly qualified agent will meet your aircraft and coordinate all local arrangements on your behalf.

Ground Transfers

We are on call 24 hours a day, 7 days a week to provide the highest standard in airport transfers. Our fleet of luxury sedans, limousines, SUVs and Mini or Motor Coaches vehicles are dedicated exclusively to your VIP travelers or your crew.

Security Services

Jetex has long-established relationships with reputable security agencies across the world. Whether you are traveling with valuables, or simply require a bodyguard, we will arrange the cover you need with the top-rated agencies at your destination.

Hotel Accommodation

Our team has extensive experience in dealing with hotels across the globe and will arrange the best accommodation to suit your requirements. From international chains to exclusive boutique resorts, Jetex provides the most competitive rates available, worldwide.

For crew accommodation, ground transport and visa services, please contact our 24/7 Travel Team at travel@jetex.com

GLOBAL NETWORK

Operations Centers

Dubai, United Arab Emirates

The Jetex headquarters is located at Dubai International Airport and features a state-of-the-art 24/7 Operations Control Center. This is the nerve center of our global operations, with over 100 industry professionals overseeing our full range of trip support services.

Miami, United States of America

Specifically designed to meet the needs of US customers, our world-class Operations Center in Miami serves as an important hub in our international network. Multilingual certified dispatchers, customer service staff and trip support specialists are on call 24 hours a day.

Beijing, China

Our experienced staff will take care of all your travel needs around China and East Asia. Based at Capital Beijing Airport, our facility delivers comprehensive trip support and total flexibility over your travel needs. In addition to a 24/7 operations center, our friendly team is on hand to offer you concierge services tailored to your specific preferences.

Global Services

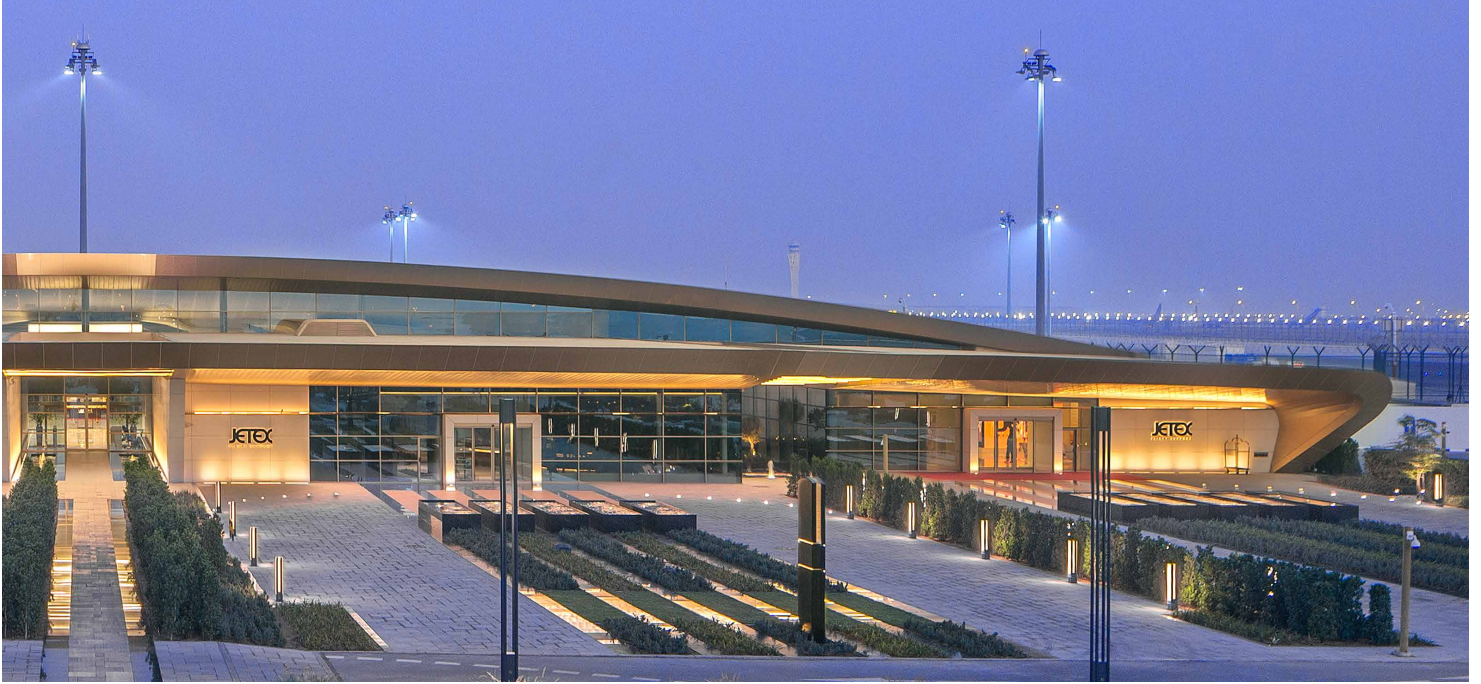
- ✓ 24/7 operations
- ✓ Multilingual staff
- ✓ Trip planning
- ✓ Flight Planning and Dispatch
- ✓ Weather briefing and NOTAMS
- ✓ Ground handling arrangements
- ✓ Overflight and landing permits
- ✓ Fuel arrangements
- ✓ Concierge
- ✓ Supervision services
- ✓ Security services
- ✓ Crew accommodation arrangements
- ✓ Catering Arrangements
- ✓ Crew ID
- ✓ Crew transportation
- ✓ Visa application

We have dedicated teams to look after all of your needs, including:

- In-house flight planning and worldwide clearances
- Flight monitoring and tracking
- Ground handling coordination throughout our global network
- Arrangements for fuel uplifts, at the most competitive prices

GLOBAL NETWORK

FBOs



We operate outstanding private jet terminals (FBOs), with a strong focus on delivering an exceptional passenger experience. Across the globe our facilities are designed to offer travelers the highest levels of comfort, privacy and customer care.

Featuring stunning VIP lounges, our FBOs present outstanding amenities for passengers and crew to make every journey a smooth and enjoyable one.

Behind the scenes our expert ground handling team are taking care of your aircraft, passengers and crew alike, after undergoing rigorous and regular training to ensure the highest level of safety.

Our FBOs in Dubai and Paris have successfully achieved both IS-BAH and Safety 1st certification, a true testament to the expertise and professionalism of our team.

The IS-BAH and Safety 1st programs represent the gold-standard of industry best practice and serve as your guarantee of world-class service. The Jetex flagship private terminal in Dubai also won the prestigious title "FBO of the Year" at the Aviation Business Awards 2018, further underlining our reputation at the forefront of business aviation.



نظام النجوم العالمي لتصنيف الخدمات
Global Star Rating System for Services



GLOBAL NETWORK

Ground Support Stations



Jetex Ground Handling Stations are staffed by highly trained professionals, who will guarantee your aircraft is maintained to the highest standard and ready for your next flight.

Our team takes care of all your ground handling service and fueling needs quickly and efficiently, enabling a fast turnaround with less time waiting on the tarmac.

Two of our FBO locations have successfully achieved both IS-BAH and Safety 1st certification, a guarantee of quality and care. We are in the process of rolling out these programs across our entire global network.

Supervisory Network

We strive to ensure a seamless and professional experience by working with the best local service providers. We regularly audit our vendors and complete local station visits, guaranteeing the highest levels of quality and consistency at all times.

Jetex has placed experienced, well-trained Supervisors on the ground to assist with your requirements. We currently have Supervisors based in more than 30 countries, and this number is growing year-on-year.



GLOBAL NETWORK



Ossama Al Azem
Ground Handling Manager

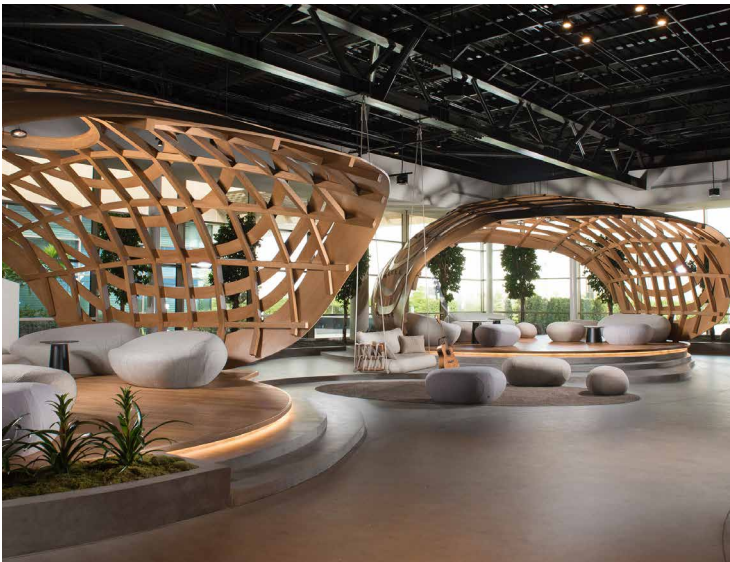
DUBAI - UNITED ARAB EMIRATES

Dubai South VIP Terminal
(OMDW / DWC)

- ☎ +971 4 212 4900
- ☎ +971 4 212 4950
- 📡 128.575 MHz
- ✉ fbo-dwc@jetex.com
- 📍 Dubai South Aviation District,
Jetex FBO Terminal, Dubai, UAE



- ✓ 24/7 operations
- ✓ Aircraft parking in front of Jetex terminal
- ✓ Airport parking facilities
- ✓ FBO customs and immigration
- ✓ Catering arrangements
- ✓ Concierge
- ✓ Crew accommodation arrangements
- ✓ Crew and VIP passenger transportation
- ✓ Crew lounge
- ✓ Direct ramp access
- ✓ Entry and landing permits
- ✓ Executive lounge
- ✓ Executive terminal services
- ✓ Flight planning, weather briefing and NOTAMS
- ✓ Fuel arrangements
- ✓ Full dispatch package
- ✓ Ground handling and GSE services
- ✓ Hangarage
- ✓ Meeting rooms
- ✓ Multilingual staff
- ✓ Private car parking facilities
- ✓ Security services
- ✓ Shower facilities



GLOBAL NETWORK



Sarra Kriai
FBO Manager

PARIS - FRANCE

Le Bourget Airport
(LBG / LFPB)

☎ +33 17 437 2522

☎ +33 17 437 2558

📶 131.4 MHz

✉ fbo-lbg@jetex.com

📍 Aéroport Paris Le Bourget, 6-8 rue
Henri Lossier, Bât 34, 93350 Paris



- ✓ 24/7 operations (upon request)
- ✓ Aircraft parking in front of Jetex terminal
- ✓ Airport customs and immigration
- ✓ Catering arrangements
- ✓ Concierge
- ✓ Crew accommodation arrangements
- ✓ Crew and VIP passenger transportation
- ✓ Crew lounge
- ✓ De-icing
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- ✓ Hangarage
- ✓ Helicopter-friendly
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- ✓ Security services
- ✓ Shower facilities



GLOBAL NETWORK



Julian Pitaresi
Ground Handling Manager

CASABLANCA - MOROCCO

Casablanca Mohammed V International Airport
(CMN / GMMN)

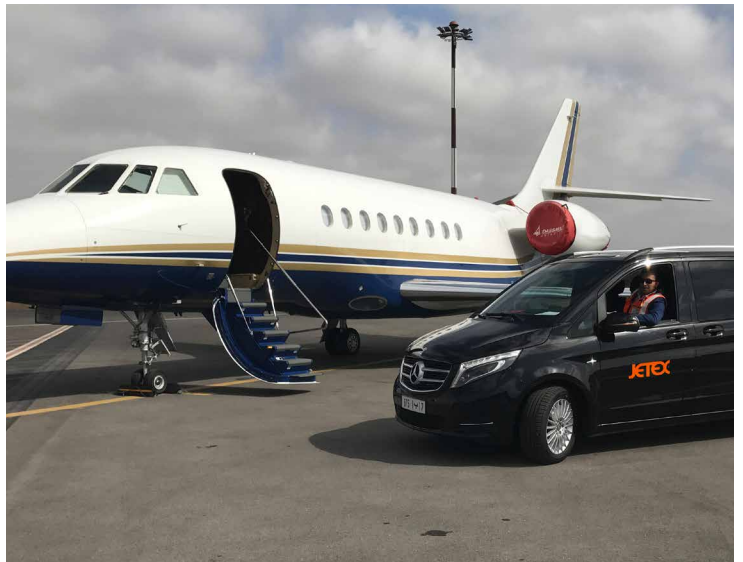
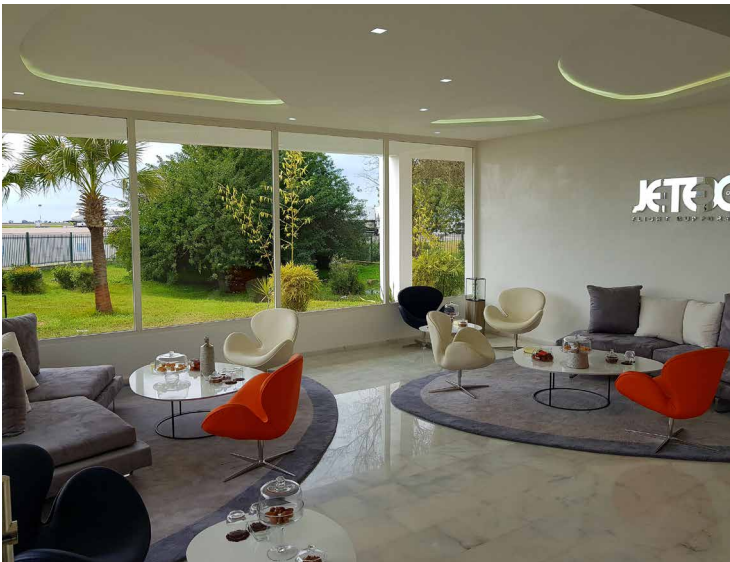
☎ +212 66 620 6561

📡 131.925 MHz

✉ fbo-cmn@jetex.com

📍 Aéroport Mohammed V, Terminal 3,
Porte 4, Salon de l'Aviation d'Affaires
Casablanca, 20250 Morocco

- ✓ 24/7 operations
- ✓ Aircraft maintenance
- ✓ Airport parking facilities
- ✓ FBO customs and immigration
- ✓ Catering arrangements
- ✓ Concierge
- ✓ Crew accommodation arrangements
- ✓ Crew and VIP passenger transportation
- ✓ Crew lounge
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- ✓ Executive lounge
- ✓ Executive terminal services
- ✓ Flight planning, weather briefing and NOTAMs
- ✓ Fuel arrangements
- ✓ Full dispatch package
- ✓ Ground handling and GSE services
- ✓ Helicopter-friendly
- ✓ Multilingual staff
- ✓ Private car parking facilities
- ✓ Security services
- ✓ Self-maneuvering parking stands for quick turns



GLOBAL NETWORK



Julian Pitaresi
Ground Handling Manager

MARRAKECH - MOROCCO

Aéroport Marrakech Menara
(RAK / GMMX)

☎ +212 66 620 6562

✉ fbo-rak@jetex.com

📍 Aéroport Marrakech Menara Terminal 2 Marrakech
40000, Morocco

- ✓ 24/7 operations
- ✓ Aircraft maintenance
- ✓ Airport parking facilities
- ✓ FBO customs and immigration
- ✓ Catering arrangements
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- ✓ Multilingual staff
- ✓ Private car parking facilities
- ✓ Security services
- ✓ Self-maneuvering parking stands for quick turns



GLOBAL NETWORK



Alessio Profeta
Station Manager

ROME - ITALY

Aeroporto G.B. Pastine
(CIA / LIRA)

- ☎ +39 371 392 7260 ☎ +39 06 8760 8223
- ☎ +39 06 6935 6536
- 📡 131.51666 MHz
- ✉ fbo-cia@jetex.com
- 📍 Via Appia Nuova 1651, 00040, Ciampino, Rome

- ✓ 24/7 operations
- ✓ Aircraft maintenance
- ✓ Aircraft parking in front of Jetex terminal
- ✓ Airport parking facilities
- ✓ Airport customs and immigration
- ✓ FBO customs and immigration
- ✓ Catering arrangements
- ✓ Concierge
- ✓ Crew accommodation arrangements
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- ✓ Crew lounge
- ✓ De-icing
- ✓ Direct ramp access
- ✓ Entry and landing permits
- ✓ Executive lounge
- ✓ Executive terminal services
- ✓ Flight planning, weather briefing and NOTAMs
- ✓ Fuel arrangements
- ✓ Ground handling and GSE services
- ✓ Helicopter-friendly
- ✓ Meeting rooms
- ✓ Multilingual staff
- ✓ Security services
- ✓ Self-maneuvering parking stands for quick turns
- ✓ Shower facilities



GLOBAL NETWORK



Yolanda Avalos
Country Manager

MADRID - SPAIN

Adolfo Suárez Madrid-Barajas Airport
(MAD / LEMD)

- ☎ +34 91 660 06 25
- 📶 131.925 MHz
- ✉ mad-madrid@jetex.com
- 📍 Adolfo Suárez Madrid-Barajas Airport, Terminal de Aviación Ejecutiva 28042 Madrid, Spain

- ✓ 24/7 operations
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- ✓ Helicopter-friendly
- ✓ Meeting rooms
- ✓ Multilingual staff
- ✓ Private car parking facilities
- ✓ Ramp supervision
- ✓ Security services
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- ✓ Shower facilities



GLOBAL NETWORK



Yolanda Avalos
Country Manager

MALAGA - SPAIN

Aeropuerto de Málaga – Costa del Sol
(AGP / LEMG)

☎ +34 952 04 82 15

☎ +34 952 238824

📡 131.6 MHz

✉ agp-malaga@jetex.com

📍 Terminal de Aviación General, Carretera del Aeroclub
S/N, Aeropuerto de Málaga, Costa del Sol, 29004
Malaga, Spain

- ✓ 24/7 operations
- ✓ Aircraft maintenance
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- ✓ Shower facilities



GLOBAL NETWORK



Alfonso Encabo
Station Manager

BARCELONA - SPAIN

Aeropuerto de Barcelona- El Prat
(BCN / LEBL)

☎ +34 93 370 73 00

📶 131.925 MHz

✉ bcn-barcelona@jetex.com

📍 Terminal de Aviación Corporativa, El Prat de Llobregat
S/N, Aeropuerto de Barcelona-El Prat, 08820
Barcelona, Spain

- ✓ 24/7 operations
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GLOBAL NETWORK



Marianne Seri
Station Manager

ABIDJAN - IVORY COAST

Felix Houphouet Boigny
(ABJ / DIAP)

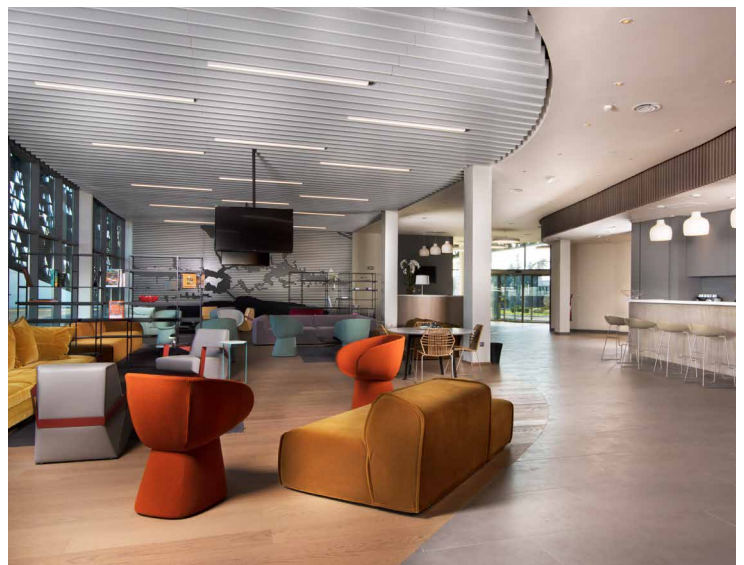
☎ +225 21 29 2000

☎ +225 21 29 1999

✉ ivory-coast@jetex.com

📍 Terminal Jetex, zone aviation générale côté sud de l'aéroport FHB d'Abidjan

- ✓ 24/7 operations
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GLOBAL NETWORK



Toru Oshima
Managing Director

TOKYO-NARITA - JAPAN

Narita International Airport
(NRT / RJAA)

☎ +81 47 634 6716

☎ +81 47 634 6717

✉ japan@jetex.com

📍 Narita International Airport, 1-1 Furugome, Narita,
Chiba Prefecture 282-0004, Japan

- ✓ 24/7 operations
- ✓ Airport parking facilities
- ✓ Airport customs and immigration
- ✓ FBO customs and immigration
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GLOBAL NETWORK



Toru Oshima
Managing Director

TOKYO-HANEDA - JAPAN

Narita International Airport
(NRT / RJAA)

☎ +81 3 3747 0420

☎ +81 3 3747 0421

✉ japan@jetex.com

📍 Tokyo International Airport Haneda Hanedakuko,
Ōta, Tokyo 144-0041, Japan

- ✓ 24/7 operations
- ✓ Airport parking facilities
- ✓ Airport customs and immigration
- ✓ FBO customs and immigration
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GLOBAL NETWORK



Ahmed Maammeri
Station Manager

KIEV - UKRAINE

Kiev International Airport (Zhuliany)
(IEV / UKKK)

☎ +38 044 339 2239

✉ ukraine@jetex.com

📍 Kiev International Airport, Business Terminal B
03048, Medova Street 2 Office 213 Kiev, Ukraine

- ✓ 24/7 operations
- ✓ Airport parking facilities
- ✓ Airport customs and immigration
- ✓ Catering arrangements
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GLOBAL NETWORK



Febin Roshan
Duty Manager

MUSCAT - OMAN

Muscat International Airport
(MCT / OOMS)

☎ +968 9125 6219

☎ +968 2435 6060

✉ fbo-mct@jetex.com

📍 Jetex Oman Branch, Muscat International Airport,
Muscat, Oman

- ✓ Airport parking facilities
- ✓ Airport customs and immigration
- ✓ Catering arrangements
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GLOBAL NETWORK



Daniel Fuentes
FBO Manager

SANTIAGO - CHILE

Arturo Merino Benitez Airport
(SCL / SCEL)

☎ +56 22 674 4000

📶 130.025 MHz

✉ fbo-scl@jetex.com

📍 Omar Page 2077 Santiago International Airport
Pudahuel, Santiago, Chile

- ✓ Airport parking facilities
- ✓ Airport customs and immigration
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GLOBAL NETWORK



Ivette Pla
Director

SÃO PAULO - BRAZIL

SBD International Airport
(SBD / KSBD)

- ☎ +55 11 97274 0933
- ☎ +55 11 3494 2716
- ✉ brazil@jetex.com
- 📍 Guarulhos Airport, Sao Paulo, Brazil

- ✓ 24/7 operations
- ✓ Aircraft maintenance
- ✓ Airport parking facilities
- ✓ Airport customs and immigration
- ✓ Catering arrangements
- ✓ Concierge
- ✓ Crew accommodation arrangements
- ✓ Crew and VIP passenger transportation
- ✓ Crew lounge
- ✓ Entry and landing permits
- ✓ Executive lounge
- ✓ Flight planning, weather briefing and NOTAMs
- ✓ Fuel arrangements
- ✓ Full dispatch package
- ✓ Ground handling and GSE services
- ✓ Hangarage
- ✓ Helicopter-friendly
- ✓ Meeting rooms
- ✓ Multilingual staff
- ✓ Ramp supervision
- ✓ Security services
- ✓ Shower facilities



GLOBAL NETWORK



Daniel Fuentes
FBO Manager

TOLUCA - MEXICO

Toluca International Airport
(TLC / MMTO)

- ☎ +52 722 273 3391
- ☎ +52 722 273 3393
- ☎ +52 722 273 3394
- 📡 129.05 MHz
- ✉ fbo-tlc@jetex.com
- 📍 Calle 7, Hangar 62 Zona de Aviación, General
Aeropuerto Internacional de Toluca, C.P 50200, Mexico

- ✓ 24/7 operations
- ✓ Aircraft parking in front of Jetex terminal
- ✓ Airport parking facilities
- ✓ Airport customs and immigration
- ✓ Catering arrangements
- ✓ Concierge
- ✓ Crew accommodation arrangements
- ✓ Crew and VIP passenger transportation
- ✓ Crew lounge
- ✓ Direct ramp access
- ✓ Entry and landing permits
- ✓ Executive lounge
- ✓ Executive terminal services
- ✓ Flight planning, weather briefing and NOTAMS
- ✓ Fuel arrangements
- ✓ Full dispatch package
- ✓ Ground handling and GSE services
- ✓ Hangarage
- ✓ Helicopter-friendly
- ✓ Meeting rooms
- ✓ Multilingual staff
- ✓ Private car parking facilities
- ✓ Security services
- ✓ Shower facilities



GLOBAL NETWORK



FBO

BRAZIL (SÃO PAULO)	GRU/SBGR
CHILE (SANTIAGO)	SCL / SCEL
FRANCE (MARSEILLE)	MRS / LFML
FRANCE (PARIS)	LBG / LFPB
FRANCE (ANNECY MONT BLANC)	NCY / LFLP
FRANCE (AUXERRE)	AUF / LFLA
FRANCE (BOURGES)	BOU / LFLD
FRANCE (CHÂLON)	XCD / LFLH
FRANCE (CHERBOURG)	CER / LFRG
FRANCE (DIJON BOURGOGNE)	DJJ / LFSD
FRANCE (LE HAVRE)	LEH / LFOH
FRANCE (NIMES)	FNI / LFTW
FRANCE (REIMS)	NA / LFQA
FRANCE (TARBES LOURDES PYRÉNÉES)	LDE / LFBT
FRANCE (TOULOUSE FRANCAZAL)	NA / LFBF
FRANCE (TOURS VALE DE LOIRE)	TUF / LFOT
FRANCE (TROYES)	QYR / LFQB
FRANCE (VANNES GOLFE DU MORBIHAN)	VNE / LFRV
IRELAND (SHANNON)	SNN / EINN
ITALY (ROME)	CIA / LIRA
IVORY COAST (ABIDJAN)	ABJ / DIAP
MEXICO (TOLUCA)	TLC / MMTO
MOROCCO (CASABLANCA)	CMN / GMMN
MOROCCO (MARRAKECH)	RAK / GMMX
MOROCCO (AGADIR)	AGA / GMAD
MOROCCO (RABAT)	RBA / GMME
MOROCCO (DAHKLA)	VIL / GMMH
OMAN (MUSCAT)	MCT / OOMS
SPAIN (MADRID)	MAD / LEMD
UAE (DUBAI)	DWC / OMDW

IATA / ICAO

GROUND SUPPORT STATIONS (GSS)

BELARUS
CHINA
GREECE
JAPAN
JORDAN
PHILIPPINES
SPAIN
UKRAINE

SUPERVISORY STATIONS

ALGERIA
BURKINA FASO
BURUNDI
CAMEROON
CONGO BRAZZAVILLE
ETHIOPIA
GAMBIA
GUINEA BISSAU
GUINEA CONAKRY
MALI
SENEGAL
TOGO
TURKMENISTAN
UNITED ARAB EMIRATES
UZBEKISTAN

SCHEDULE OF PRICES AND FEES

Flight Planning

Service	Charge Based on Unit Price	Fee (Currency)
Dispatch package	per flight sector	xxx
One time setup flight configuration in FPL system	per aircraft	xxx
En route weather brief	per flight sector	xxx
Runway analysis	per airport	xxx
Flight tracking	per flight sector	xxx
Flight plan layout customization	per new layout	request a quote
New aircraft type performance file development	per aircraft type	request a quote
Computerized flight plan	per flight sector	xxx
Test plan	per flight sector	xxx
ATC Filing	per flight sector	xxx
Station weather	per airport	xxx
NOTAM	per airport	xxx
Graphical weather chart	per chart type and/or flight level	xxx
Approach chart	per airport	request a quote
Trip kit (Jeppesen physical charts)	per set	request a quote
Oceanic track information	per OTS direction	xxx
Aircraft load and trim sheet	per flight sector	xxx

Permits

Region	Charge Based on	Fee (Currency)
Middle East*	per flight leg per country/landing	xxx
Africa*	per flight leg per country/landing	xxx
CIS and Asia*	per flight leg per country/landing	xxx
Far East and Pacific*	per flight leg per country/landing	xxx
South America*	per flight leg per country/landing	xxx

*The price is excluding countries in the zones specified below

Zone 1	Democratic Republic of Congo, India, Iraq, Ivory Coast, Libya, Mali, Mexico, Tanzania	xxx
Zone 2	China, Myanmar, Russia, Saudi Arabia (landing), Turkmenistan, Ukraine (landing), Union of the Comoros	xxx

Remarks:

- Standard unit price per flight leg (per country/landing).
- Additional charges may apply for certain countries, as levied by local authorities. Further details of these charges are available upon request.
- A one-time application fee of – EUR/USD will apply to all requests.
- A surcharge of 50% will apply to requests falling under short notice (less than 24 hours or standard lead time).
- 50% of abovementioned prices will apply for permit revalidations. A permit revalidation fee will only apply in cases where the local authorities require a revalidation (according to the time frame given for a permit - this can vary considerably from country to country).
- Customer shall be liable for any third-party expenses including navigation charges;
- Full service charges will apply for any cancelled legs.
- Above prices are for ad-hoc flights. Seasonal or series of flights will be discussed on a case-by-case basis.
- The countries described in the zones above may vary throughout the year. Any changes will be notified by the Account Manager.

SCHEDULE OF PRICES AND FEES

Single Service/Permissions

Service	Charge Based on	Fee (Currency)
Slot arrangements	Unit price per aircraft (arrival/departure)	XXX
TSA waiver (standard service)	Standard unit price per aircraft/service	XXX
Visa Waiver Program (VWP)	Standard unit price per visa waiver	XXX
Crew visa arrangement (letter of invitation)	Unit price per visa	XXX
General Declaration or other applications	Standard unit price per flight leg per location	XXX
eAPIS/APIS filing	Standard unit price per transmission	XXX
Communications	Unit price per aircraft/turnaround (vary)	XXX
Hotel reservation	Unit price per room per night	XXX
Trip cost estimate	Unit price per TCE	XXX
Crew ID card	Unit price per card	XXX
Catering arrangement	Unit price per service	XXX

Ground Handling

Service	Charge Based on	Fee (Currency)
Administration*		XXX
Coordination**	Unit price per aircraft/turnaround	XXX
Cancellation fee	Unit price per aircraft/turnaround	XXX

* Administrative fee applies to all expenses incurred by third-party service providers (fuel excluded).

** Coordination fee includes ground handling and transportation arrangements, crew assistance, flight movement reporting and filing ATC FPL.

Additional Remarks

INVOICING

At Jetex, we make it easy for you to see exactly what you are paying for. Our transparent billing system employs straightforward pricing for hassle-free invoicing. Auto-generated invoices clearly state the billing address, trip number and flight date, as well as the aircraft and flight details, services provided and location. We guarantee there will be no hidden surcharges.

To ensure maximum convenience, we could customize the bills up to your system requirements.



Invoice

Invoice Number:	Aircraft ID:
Date:	Callsign:
Flight Date:	Trip Number:
Customer Code:	Location:

Description	Quantity	Amount	Discount	Total
Jetex Fees				
Permit and clearance				
Flight dispatch				
Slot arrangement/PPR				
Flight tracking				
Communication				
Aircrew card				
Ground handling coordination				
Cancellation				
Variable charges				
Third Party Charges				
Ground handling				
Airport/Landing fees				
Parking fee				
Catering				
VIP/CIP Lounge				
Security				
After-Hours surcharge				
Taxes/Fees				
Flight service fee				
Ground service equipment				
Cancellation				
Enroute navigation fee				
Admin fee				
Variable charges				
Travelex				
Hotel accommodation				
Transportation				
Ticket fare				
VISA service				
Arrangement				
Security				
No-Show fee				
Variable charges				
Terms: 30 DAYS	Due date: XXXXX XXXXX	Credit card management fee:		\$ XXX
		Total Billing (USD):		\$6,098

BANK NAME:
SWIFT CODE:
ACCOUNT NAME:
USD ACCOUNT NUMBER:
USD IBAN CODE:

Note: Inquiries or disputes against this invoice must be addressed in writing to Jetex Flight Support within seven calendar days from the invoice date. Any dispute regarding an invoice (or part thereof) shall not affect the customer's obligation to pay the invoice in full, pending resolution of the dispute. Overdue amounts will be subjected to late payment fees, as per Jetex Flight Support's General Terms and Conditions.

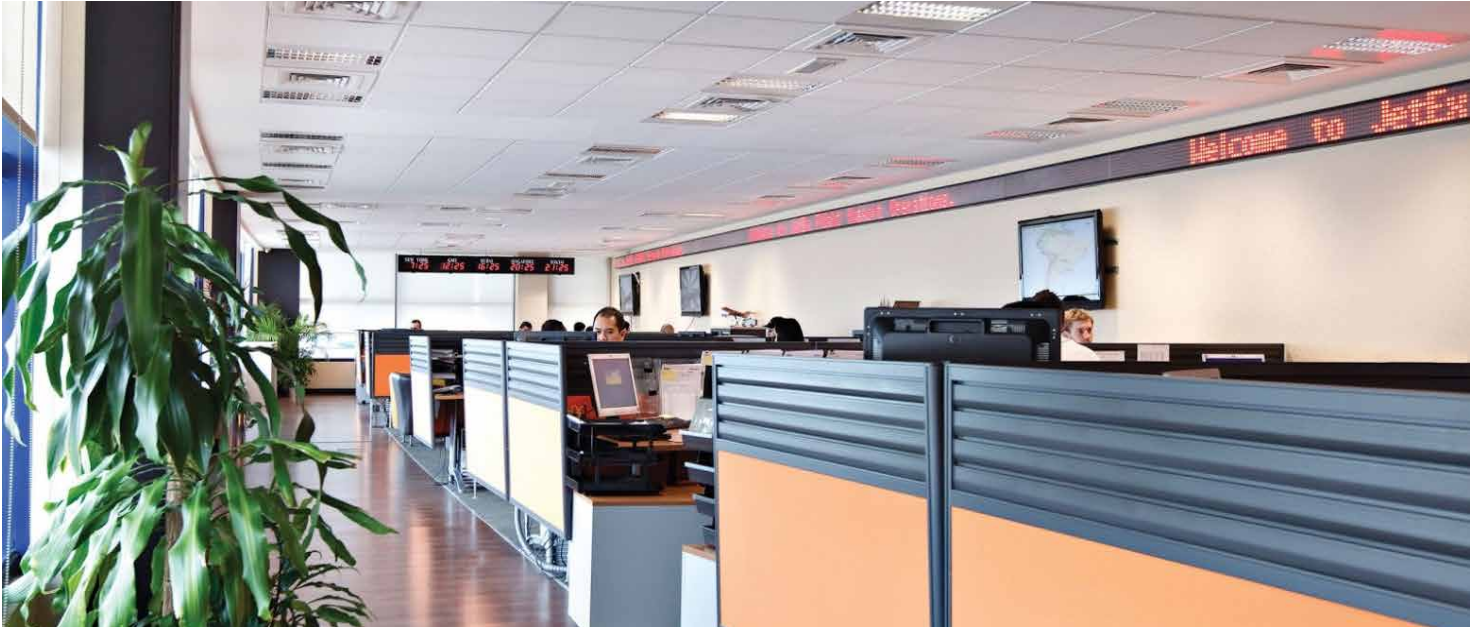
Dubai International Airport, 06EA, Dubai, UAE, P.O. Box 54698
+971 4 212 4000 cr@jetex.com jetex.com

Payment Methods

Electronic funds transfer requires Jetex bank account and invoice details.

Credit Card: Jetex offers credit card payments through an online payment link sent by our accounting team. Simply click on the link, use the code that is provided together with the link, and follow the steps to complete your transaction.

CONTACTS



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SERVICES AND SUPPORT CENTER

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TRAVEL DEPARTMENT

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DISCLAIMER

All prices and details mentioned above are correct at the time of publication and circulation.

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